

SWAT

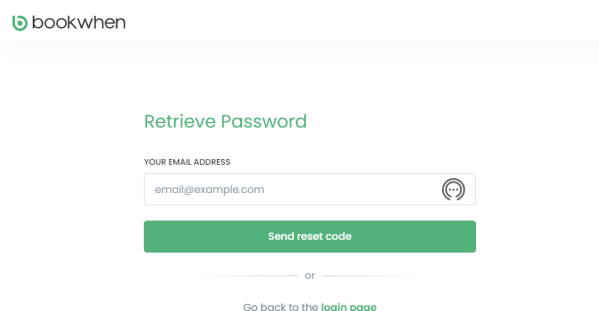
Booking agility workshops and other events with a Member discount.

Most SWAT group training is now booked through Bookwhen. We have trialled it with various 'beginner' type courses and it has worked well. Below are the initial instructions you will need to book your first workshops or events that offer a member discount. There are two steps. First you need to create your Bookwhen account Login and then you book your workshops.

Note: These instructions (and the screenshots) are created using a PC. Naturally there may be some variation if you use a phone, tablet or other device.

Step 1 - Create a Bookwhen Login

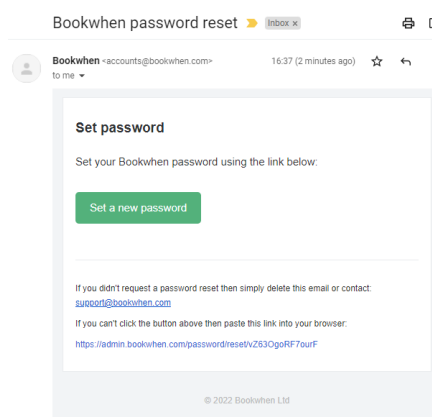
We have added your email address to the SWAT's Bookwhen Membership list so that Bookwhen knows you are entitled to the reduced ticket price. You will need to set a unique password which you can do by going to <https://bookwhen.com/passwords/new>



The screenshot shows the Bookwhen website's 'Retrieve Password' page. At the top left is the Bookwhen logo. The main heading is 'Retrieve Password'. Below it, there is a text input field labeled 'YOUR EMAIL ADDRESS' containing the text 'email@example.com'. To the right of the input field is a circular refresh icon. Below the input field is a green button labeled 'Send reset code'. Underneath the button, the word 'or' is centered. At the bottom, there is a link that says 'Go back to the login page'.

Enter your email address (the one SWAT uses for emailing you) in the box and click **Send reset code**.

Go to your emails and you should find an email with the subject line **Bookwhen password reset**.



Click on **Set a new password**.

Set a new password

SET A NEW PASSWORD

TYPE THE PASSWORD AGAIN

 Stay logged in on this device

Save password & Login

Create a (new) password and reenter it in the second box. Remember to keep a note of it! You can check the box **Stay logged in on this device** if you wish and it is your own personal device.

Click **Save password & Login**.

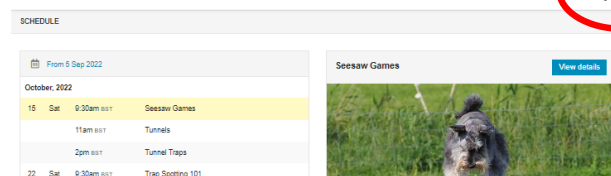
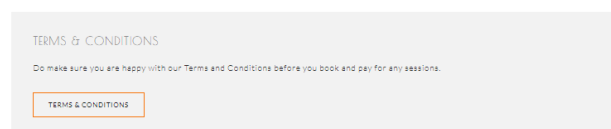
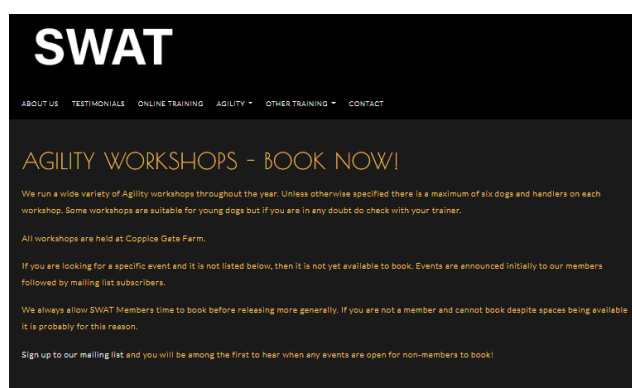
You are now set to start booking some workshops.

Step 2 - Book your workshops

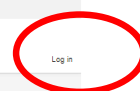
Go to the Workshops page on the SWAT website at <https://www.swat-dogs.com/agility-workshops.html>

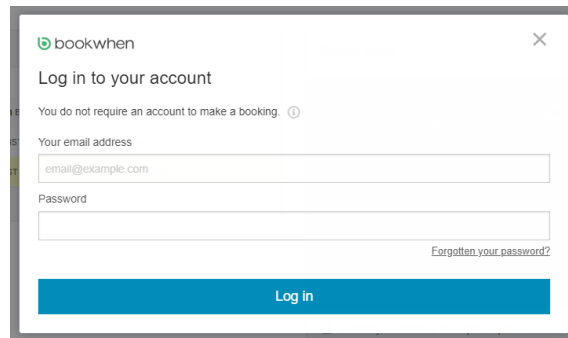
If you haven't read the Terms & Conditions recently, you can do so before going further. You will need to check a box before you finalise your booking to confirm that you have done so and that you agree to them.

Click **Log in**, just above the SCHEDULE.



From 5 Sep 2022			
October, 2022			
15	Sat	9:30am - 11am	Seesaw Games
		11am - 12pm	Tunnels
		2pm - 3pm	Tunnel Traps
22	Sat	9:30am - 11am	Trap Spotting 101





bookwhen

Log in to your account

You do not require an account to make a booking. ⓘ

Your email address

email@example.com

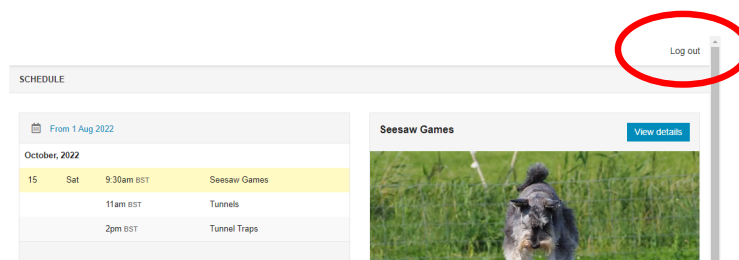
Password

[Forgotten your password?](#)

Log in

Enter your email address and Password for Bookwhen that you set up in Step 1 and click **Log in**

The SWAT Workshops page will now say **Log out** rather than Log in.



SCHEDULE

From 1 Aug 2022

October, 2022

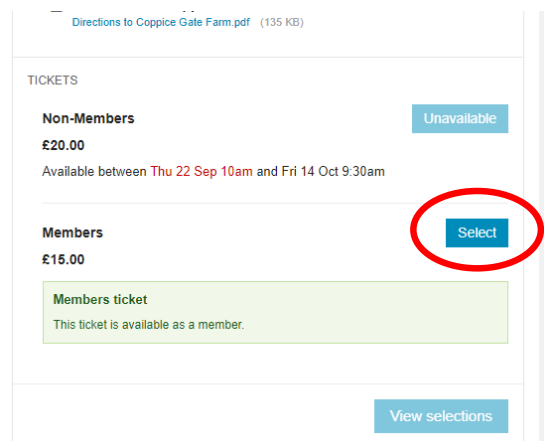
Date	Day	Time	Event
15	Sat	9.30am BST	Seesaw Games
		11am BST	Tunnels
		2pm BST	Tunnel Traps

Seesaw Games [View details](#)

Log out

Let's imagine you want to book **Seesaw Games** and **Tunnels**.

Select/click the first workshop - Seesaw Games and scroll down to TICKETS. You want the Members ticket at £15 so **Select** that one.



Directions to Coppice Gate Farm.pdf (135 KB)

TICKETS

Non-Members [Unavailable](#)

£20.00

Available between **Thu 22 Sep 10am** and **Fri 14 Oct 9:30am**

Members [Select](#)

£15.00

Members ticket

This ticket is available as a member.

[View selections](#)

NB You will notice (in this case) that Non-Members can book after 22nd September. You can still book after that date with Member rates subject to space. For some events, Course Running nights for instance, there are quite a few Non-Members interested in attending so don't rely on being able to make a late booking.

Next there is an opportunity to View selection but you still want to book Tunnels so scroll back up to find Tunnels.


From 5 Sep 2022			
October, 2022			
15	Sat	9:30am BST	Seesaw Games
		11am BST	Tunnels
		2pm BST	Tunnel Traps
22	Sat	9:30am BST	Trap Spotting 101
		12pm BST	Blind Crosses
		2pm BST	Foundation Pickups
		3:30pm BST	Contacts

Click on **Tunnels** which will bring up details of the Tunnels workshop on the right hand side. Scrolling down the page, **Select** a Members ticket.

From 5 Sep 2022			
October, 2022			
15	Sat	9:30am BST	Seesaw Games
		11am BST	Tunnels
		2pm BST	Tunnel Traps
22	Sat	9:30am BST	Trap Spotting 101
		12pm BST	Blind Crosses
		2pm BST	Foundation Pickups
		3:30pm BST	Contacts
November			
5	Sat	12:30pm GMT	Walk and memorise the course
		2pm GMT	Handling Workshop Grades 1 & 2
19	Sat	9:30am GMT	Advanced Sequencing
		12pm GMT	Rear Crosses
		2pm GMT	Motivation (2 hours)
20	Sun	1pm GMT	Obstacle Discrimination
		3:30pm GMT	Layering
27	Sun	9:30am GMT	Best Line Grades 4 - 7
		12pm GMT	Contacts
		2pm GMT	Independent Weaves
		3:30pm GMT	Advanced Weaves
December			
4	Sun	10am GMT	Sat Nav improvement session!
		11:30am GMT	Weaves

Times shown in timezone: London

Tunnels



Saturday, 15 October '22 11am - 1pm BST
SWAT Dogs, Coppice Gate Farm, Shapwick, TA7 9NT
8 spaces available

Details
This session concentrates on the tunnel but in a variety of ways. We will look at sending on to it, acute angle entries and exits as well as basic rear crosses/off end tunnels.

Instructions
Suitable for all grades of dogs - many of the exercises are found in both G1 and Champ classes!
Suitable for some young dogs.
Maximum 8 dogs
Members £25 / Non-members £30

Directions To Coppice Gate Farm
Directions to Coppice Gate Farm.pdf (135 KB)

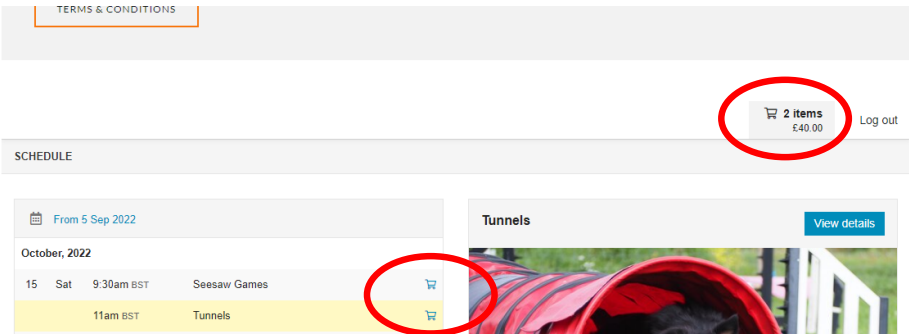
TICKETS

Non-Members £30.00 Unavailable
Available between Thu 22 Sep 10am and Fri 14 Oct 11am

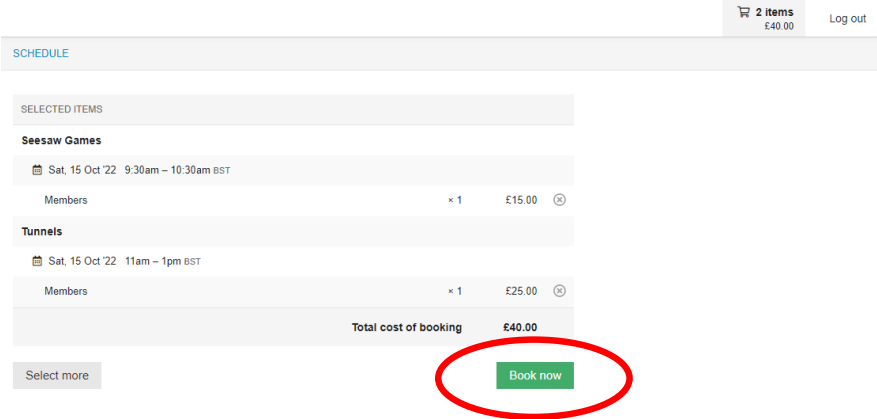
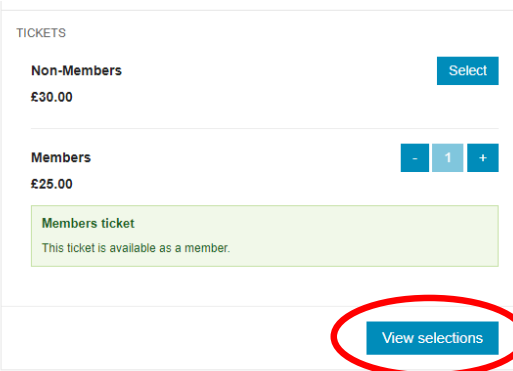
Members £25.00 Select

Members ticket
This ticket is available as a member.

Notice how the cart is showing you have selected 2 items with a cost of £40. There is a cart symbol beside the two workshops you have selected to book.



As that is all you want to Book for now, click on **View selections**.



Review the selected items and make sure you are happy with the workshops and the cost before clicking **Book now**.

Confirm (ie enter) your email address and click **Continue**

Log out

PASSWORD > BOOKER > DETAILS > PAYMENT > COMPLETE

For security reasons, we require your email address to make this booking, and your password if you have one.

Booker details

Your email address

Enter your own email if booking on behalf of others.

Enter your Bookwhen Login password (ie the one you set up in Stage 1) and click **Continue**

For security reasons, we require your email address to make this booking, and your password if you have one.

Booker details

Your email address

Enter your own email if booking on behalf of others.

Password

If an existing user, you need to be logged in to make a booking.

[Forgotten your password?](#)

The next screens will show your name and dog details if you have already provided these (an additional benefit of using a Bookwhen account Login) - or give you the opportunity to add them.

You then need to tick the box to confirm you have read and agree to the SWAT T&Cs before clicking **Continue**

PASSWORD > BOOKER > DETAILS > PAYMENT > COMPLETE

Attendee details

1ST ATTENDEE Change attendee

Full name*

Attendee email

Dog name, age, breed*

Add another attendee

Booking details

I have read and agree to SWAT's terms and conditions *
[Click here](#) to read our Terms & Conditions

Continue

And now you are almost there - just a question of finding your credit/payment card and entering the details after you click **Pay by card**

PASSWORD > BOOKER > DETAILS > PAYMENT > COMPLETE

COSTS & PAYMENT

Seesaw Games - Members	£15.00
Tunnels - Members	£25.00
Total cost of booking	£40.00

ONLINE PAYMENT

Pay by card using the button below.

Total to be paid: £40.00 Pay by card

Once you have paid you should receive an email confirmation. Check this is correct.

If you do not get confirmation Login to Bookwhen (you can go directly at <https://bookwhen.com/login>) and check your purchase went through. Confirmation emails are automatic.

Note you are given a short time (currently set for 15 minutes) to complete the booking so if the Bookwhen system has allowed you to add a workshop to the cart then no one else will be able to book it during that time.

The following screenshot illustrates what you might see if you don't complete the checkout process. To book (ie complete the booking) you need to **Open schedule** and complete the process outlined above.

The screenshot shows a booking confirmation page for a user named Hatty Rayment. The booking reference is C92KR. The status is 'CHECKOUT' with a timestamp of Mon 5 Sep 5:09pm. A red warning message states: 'This booking has passed the checkout reservation period. The places are no longer reserved.' The booking was made by janicerayment@gmail.com. There is a green 'Open schedule' button in the top right corner.

Booking: C92KR

Ref: C92KR
Status: CHECKOUT — Mon 5 Sep 5:09pm
This booking has passed the checkout reservation period.
The places are no longer reserved.
Booked by: janicerayment@gmail.com

Attendee details
Hatty Rayment janicerayment@gmail.com
Dog name, age, breed Hammy

Seesaw Games
Sat, 15 Oct 9:30am - 10:30am BST
Members (£15.00)
Hatty Rayment janicerayment@gmail.com

Tunnels
Sat, 15 Oct 11am - 1pm BST
Members (£25.00)
Hatty Rayment janicerayment@gmail.com

Booking fields
I have read and agree to SWAT's terms and conditions Yes

Costs

Tickets cost	£40.00
Total booking cost	£40.00

Your upcoming events
No upcoming events

Log out

About Terms of Service Privacy Policy English

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