



Wedding booking terms and conditions

Please read this agreement before sending over your retainer fee.

Definitions:

1. The client: The recipient of the make up service and name listed on the booking form.
2. Artist: Neila Hallifax
3. Agreement: The contract that exists between the client and the makeup artist for the agreed fee.

Until receipt of the retainer fee all bookings are provisional.

Payments by the client

The client must pay a Retainer fee of 25% of the total cost of the booking to confirm the booking. Upon receipt of the payment, you will receive confirmation via email. The retainer fee is then deducted from the final balance. The retainer fee is non refundable.

A retainer fee can be made in the following forms: cash, bank transfer or by phone with a credit card or debit card (2.5% admin fee is added).

Payments by bank transfer can only be made to Neila Hallifax- details available on request.

Trial

You can book your trial once the retainer fee has been paid. Weekend trial availability can be sparse so book with plenty of time.

Trials to be paid at trial.

You can cancel the trial at any point however a trial cancelled with less than 24 hours notice will be charged for at the agreed rate.

Final balance

The final balance is required to be paid in full either a month before the event by bank transfer.

If any further people require make up application or hair on the day of the event without prior booking, the payment will be due immediately by cash or credit/debit card.

Cancellations by the client

Should you wish to cancel your provisional booking before the retainer is paid no charges will be levied but the date will be released.

1. If you wish to cancel no less than 12 weeks before the event date then no further payment is required.
2. If you wish to cancel no less than 8 weeks before the event date then a further 15% of the event fee will be due.
3. If you wish to cancel no less than 4 weeks before the event date then the full amount of the event fee will be due.

Should the client wish to cancel this booking at any stage written notice must be given either to [address and/or email]. Cancellation will take effect from the date of receipt of the written cancellation and you will receive written confirmation of your cancellation and any cancellation charges that may have been levied. Proof of posting is not proof of receipt therefore the client is advised to check that the cancellation has been received.

Cancellations by me

In the very unlikely event that I am too ill to do your wedding makeup I will do my very best to find an alternative makeup artist to take my place. I write down everything I use and take pictures so another makeup artist could copy what I have done.

If the booking is directly affected by circumstances beyond the control of the makeup artist where possible the makeup artist will endeavour to rectify such situations however no compensation will be offered on the makeup artists part. It is strongly advised you take out wedding insurance to cover you against these situations.

By financially securing your date with the retainer fee you accept these terms of contract.