



December Newsletter 2015

Edition 11

Merry Christmas from our business to yours ...


May we take this opportunity to thank all our customers for your continued support and custom throughout 2015.

Have a relaxing break and we look forward to being of service to you in the New Year.

Christmas & New Year Opening Times

We will remain open and accepting orders for delivery up until and including **Wednesday 23rd December 2015**

We will be able to pick up emails after this date and any orders/requirements for January can be placed by email or fax during the Christmas period. For any emergency requirements between Christmas and New Year, please leave a message on the voice mail and this will instantly be picked up on email, which will be checked throughout the Christmas Period.

We will reopen for business and deliveries on **Monday 4th January 2016** 

December Promotion

As it is the Season of Giving, TVS will be giving a **Free Gift with every December order over £300 excluding Vat** (limited to one per customer). We have a range of gifts available including the Beer Gift Packs from Greenfield Real Ale Brewery, Christmas Puddings (supporting the Charity SPANA) and Wine, your choice of gift to be discussed with your sales representative.



Place your order today with one of our sales representatives and claim your free gift.

TVS – Prime Sheet Steel Specialists in Galvanised, Cold Reduced, Zintec, Weld Mesh, Hot Rolled & Durbar Sheet and Plate. Call us today on 01457 836907 Fax. 01457 238343 sales@tamevalleysteelstock.co.uk

The Tame Valley Christmas Quiz !

Once again we will be running the annual Christmas Quiz. You will find this attached or alternatively you can download a copy from the website News Page.

All completed quiz sheets to be submitted by Monday 14th December. Draw will take place on Tuesday 15th December for all correct entries. The winners will be notified and displayed on the website.

Prizes to be won!



TVS 2016 Calendars

The 2016 TVS Calendar is currently in production. One of our team will be delivering these shortly. If you require any extra or have for some reason not received your free copy please contact one of our team.



Overview of 2015

2015 has been a busy year, we have welcomed new customers on board and continued to supply existing and longstanding customers as well.

TVS also celebrated it's 5th anniversary and we would like to thank once again all our customers for their continued loyalty and support.

As part of these celebrations we offered 5 bottles of champagne for the best 5 customer testimonials, here are some of the winning entries:

"We look for committed customer service, good pricing and above all reliability, and we are pleased to say that TVS tick all boxes. They are able to supply us on short lead times. TVS delivery is dependable, packaged correctly and always meets customer specs, so the decision to use TVS as a supplier is always a first choice for us. Keep up the good work"

"Many congratulations to all at Tame Valley on celebrating 5 years in business, even more outstanding is that they have managed to achieve this through one of the longest and most difficult recession in recent years. We are newcomers to the party and have only been trading with Tame Valley for 3 years, however during this time they have moved from just a new supplier to one of our favoured suppliers. The reason we use Tame Valley is that they offer a friendly, knowledgeable, efficient service with competitive pricing and most of all no false promises. They will only promise what can be achieved, which gives me confidence to plan my production and confirm deliveries to my customers."

"My first dealings with Tame Valley Steel was due to me not being informed by my staff about the low level of stock of a certain product that we use on our shop floor. With our delivery of the finished, manufactured pieces to be on site the next day it was essential that we got stock in desperately. My call to TVS was answered by Rachel and within 5 minutes I had a returned call with delivery time and price. The sheets turned up in the afternoon as promised and the quality was second to none From that first order we have built a good working relationship and I will carry on using TVS for a long time to come."

"We have been trading with the Team of TVS for over 5 years! Excellent Team! Excellent Sales Service! Excellent Quality! Excellent Delivery Service!"

And finally a little ditty ...

*"Tame Valley are the best
In the shade are all the rest
Their quality is second to none
Exceptional service, thanks from John"*

Thanks everyone for your kind words hope these are sentiments shared by many of you!!!

Finally we also endeavour to support charities where we can, sponsoring some of you with your fundraising events and donations to worthwhile causes. Just to name but a few we have donated tickets to Circus Starr to benefit under privileged children, donation to Dexter's Light through sponsorship and Tameside League of Friends.

Saying hello to 2016 ... We will kick in the new year with the arrival of a new 7.5 Tonne truck. We welcome and appreciate your orders for 2016.

***Best Wishes
The TVS Team***