## **Overview of 2015**

2015 has been a busy year, we have welcomed new customers on board and continued to supply existing and longstanding customers as well.

TVS also celebrated it's 5<sup>th</sup> anniversary and we would like to thank once again all our customers for their continued loyalty and support.

As part of these celebrations we offered 5 bottles of champagne for the best 5 customer testimonials, here are some of the winning entries:

"We look for committed customer service, good pricing and above all reliability, and we are pleased to say that TVS tick all boxes. They are able to supply us on short lead times. TVS delivery is dependable, packaged correctly and always meets customer specs, so the decision to use TVS as a supplier is always a first choice for us. Keep up the good work"

"Many congratulations to all at Tame Valley on celebrating 5 years in business, even more outstanding is that they have managed to achieve this through one of the longest and most difficult recession in recent years. We are newcomers to the party and have only been trading with Tame Valley for 3 years, however during this time they have moved from just a new supplier to one of our favoured suppliers.

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The reason we use Tame Valley is that they offer a friendly, knowledgeable, efficient service with competitive pricing and most of all no false promises. They will only promise what can be achieved, which gives me confidence to plan my production and confirm deliveries to my customers.

"My first dealings with Tame Valley Steel was due to me not being informed by my staff about the low level of stock of a certain product that we use on our shop floor. With our delivery of the finished, manufactured pieces to be on site the next day it was essential that we got stock in desperately. My call to TVS was answered by Rachel and within 5 minutes I had a returned call with delivery time and price. The sheets turned up in the afternoon as promised and the quality was second to none .... From that first order we have built a good working relationship and I will carry on using TVS for a long time to come."

"We have been trading with the Team of TVS for over 5 years! Excellent Team! Excellent Sales Service! Excellent Quality! Excellent Delivery Service!"

And finally a little ditty ...

"Tame Valley are the best In the shade are all the rest Their quality is second to none Exceptional service, thanks from John"

Thanks everyone for your kind words hope these are sentiments shared by many of you!!!

Finally we also endeavour to support charities where we can, sponsoring some of you with your fundraising events and donations to worthwhile causes. Just to name but a few we have donated tickets to Circus Starr to benefit under privileged children, donation to Dexter's Light through sponsorship and Tameside League of Friends.

Saying hello to 2016 ... We will kick in the new year with the arrival of a new 7.5 Tonne truck. We welcome and appreciate your orders for 2016.

Best Wishes
The TVS Team