

## Terms and conditions of Sirinadesigns

Sirinadesigns provides a dressmaking service to you, the client.  
By signing these terms and conditions you are entering into a contract with Sirinadesigns.

### **Consultations and fittings.**

Sirinadesigns will provide 2 consultations and up to 4 fittings free of charge.  
The 1st meeting is a no obligation conversation. Please allow up to 2 hours for this first consult as it is the time that we will be getting to know each other.

At the 2nd consultation Kelly will show you the various designs she has drawn for you to choose from.

Fabrics, lace and embellishment choices will also be made at this consultation.

Dates for the work to be completed by will be discussed and agreed at this time.

All the measurements required by Sirinadesigns will be taken during this session (*please ensure you wear (or have available) the underwear and shoes you will be wearing as these can affect measurements due to posture changes*)

The measurements are recorded on a form that you are required to sign as agreement for Kelly to use these to make your dress.

*If you are planning on losing weight before the big day please inform Kelly during the measurement taking.*

A toile (mock up) of your design will always be made. This will be in a calico or cheaper version of your chosen fabric.

The toile will be tried during your first fitting, this toile is so that you can see what your design will look like on and to check the fit to get it perfect for you. At this stage we make any changes to your design. After this there will be a charge as the fabric will have been ordered and cut.

The amount of fittings you require after this point depends on the complexity of your design. Normally a dress will require 3 or 4 fittings. At each fitting we will discuss when the next appointment will be.

If you need to cancel or change any appointments please contact Kelly as soon as possible.

If an appointment is cancelled with less than 12 hours notice then you may incur a charge for Sirinadesigns time.

*No photographs are permitted during these sessions to protect the designs of Sirinadesigns (and to not spoil the surprise for your guests)*

### **Fabric and embellishments**

Kelly will go through her fabric samples with you at your consultation. Once you have decided on the design and fabric and had the toile fitting, Kelly will order the fabric required for your dress.

The fabric remains the property of Sirinadesigns until such a time as full payment for your dress has been made.

If you require any beading or embroidery then Kelly will make samples ready for you to see at your toile fitting. These samples remain the property of Sirinadesigns.

### **Pricing and payment**

A price will be given to you during the 2nd consultation.

This price will be valid for 30 days from the date of quote, after which Sirinadesigns reserves the right to change any prices.

If you decide to go ahead with your order, you need to return a signed copy of these terms and conditions along with the deposit required within the 30 days.

If Sirinadesigns does not hear from you, the client, within the 30 days then we may assume you do not wish to go ahead with your order.

A deposit of 50% (per item) is required before any work will begin.

All deposits are to be paid in cash to Sirinadesigns.

Works will not being on your dress until 7 days after the deposit has been paid to allow you to change your mind. After this time work will commence and the deposit will no longer be refundable.

The remaining balance is to be paid on the collection date or through the payment plan which will be detailed on your quote.

### **Returns, refunds and cancellations**

If you need to cancel your order please do so within 7 days from your deposit being paid.

After this time your deposit will be non-refundable due to the work already carried out.

If for any reason you do not pick your order up within 3 months of the arranged collection date then it will become the property of Sirinadesigns with no refunds on monies paid.

You, the client, should check your order before you leave Sirinadesigns premises to ensure that they are requested and there are no faults with the items. You will need to sign a form before you take your order away.

If you, the client, find any items from Sirinadesigns to be faulty then the fault shall be repaired free of charge up to 2 months after the collection date.

This applies only to faults found to be through the workmanship of Sirinadesigns.

Any repairs needed through intentional damage or after the 2 month period will be charged at the hourly rate of £10 per hour.

Sirinadesigns will not accept returns or give refunds on any made to measure or bespoke items, unless in the case that Kelly has failed to follow the client's instructions or measurements as set out in the contract signed by you, the client.

You, the client, will need to notify Sirinadesigns if this is the case before leaving the premises.

### **Safety**

All precautions are taken by Kelly and Sirinadesigns to ensure that all items made are as safe as possible.

***These items are not to be used as toys***

### **Privacy**

Sirinadesigns will not pass on your details to any third parties. All details taken are for the processing of your order and will not be kept on file.

If you have asked to join the mailing list only your name and email address will be retained.

No payment details are seen by Sirinadesigns.

All items and designs are copyright of Sirinadesigns and should not be copied in any way without the permission of Kelly, the owner.

*This does not affect your statutory rights.*

Customer Name \_\_\_\_\_

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_