

Terms and conditions of Sirinadesigns

Sirinadesigns provides a dressmaking service to you the client.

By signing these terms and conditions you – the client – are entering into a contract with Sirinadesigns.

Consultations and fittings.

Sirinadesigns will provide the initial consultation free of charge.

If you – the client – agree for Sirinadesigns to go ahead with making your outfit then all subsequent fittings will be at a cost of £10 for each one-hour fitting – this amount will be taken off the cost of your final outfit. There will normally be 3 or 4 fittings.

At the first consultation we will agree on design and fabric choice, also embellishment if they are required. Once these are agreed a price (quote) will be given to you – the client – by Sirinadesigns.

Your measurements will then be taken and logged on a sheet for your pattern to be made from – *these measurements will not be used for any other reason.*

The date your outfit is required by is also agreed upon and this is added to your measurement form. This form is then signed by yourself – the client – to confirm you agree that all information is correct. These forms are destroyed once no longer required.

A toile (mock up) of your design will be made from a calico or cheaper version of your chosen fabric.

The toile will be tried at the 1st fitting, this toile is so that you can see what your design will look like on and to check the fit to get it perfect for you. At this stage we can make any changes to your design. If you make drastic changes then you will require a further toile fitting to check the fit.

If there are no changes to be made then Sirinadesigns will start work on your outfit, any changes you would like to make after this point will incur an additional charge due to the fabric being purchased and cut.

You will then be required to attend further fittings to try the dress to ensure a perfect fit and look, the amount of fittings required will depend on the complexity of your outfit.

Normally an outfit will require a further 3 fittings – 4 fittings in total.

At each fitting we will discuss when the next appointment will be. The fittings will be approximately 1 month apart.

If you need to cancel or change any appointments please contact Sirinadesigns as soon as possible. If an appointment is cancelled with less than 6 hours' notice you will incur a charge (of £10) for Sirinadesigns time except in exceptional circumstances like a force majeure.

No photographs are permitted during these fittings to protect the property (designs) of Sirinadesigns

Fabrics and embellishments

Sirinadesigns will go through the fabric samples from their suppliers with you at your consultation. This will also include embellishments if your design requires them. Once you have decided on the fabric and embellishments and the toile is completed, Sirinadesigns will order the fabric and embellishments required for your dress. The cost of the fabric and embellishment is included in your final dress price.

All fabric and embellishments will remain the property of Sirinadesigns until such a time as full payment for your outfit has been made.

Pricing and payment

A price will be given to you – the client – upon an agreement being made between you – the client – and Sirinadesigns. This takes place at the first consultation.

This price is valid for 30 days from the date of your quote, after which Sirinadesigns reserves the right to change any prices.

If you decide to go ahead with your order, you – the client – are required to return a signed copy of these terms and conditions. Sirinadesigns will confirm receipt of the terms and conditions and work will then begin on your toile dress.

If Sirinadesigns does not hear anything from you – the client – within the 30 days then we may assume you do not wish to go ahead with your order.

You will then pay £10 per fitting session and this will come off your final price.

The remaining balance is then payable to Sirinadesigns prior to, on the day of you collecting your outfit or through the payment plan which will be detailed on your quote.

Returns, refunds and cancellations.

If you need to cancel your order please do so as soon as possible via email or in writing.

If you do not pick your outfit up within 3 months of the arranged collection date then it will become the property of Sirinadesigns with no refunds on any money paid to date.

You – the client – will be asked to inspect the outfit upon collection to ensure they are as requested and that there are no faults with the outfit. A form will be signed by both parties upon completion of the inspection to state that this is the case.

If you – the client – find any outfit from Sirinadesigns to be faulty then the fault will be repaired free of charge up to 2 months from the collection date.

This applies only to faults found to be through the workmanship of Sirinadesigns.

Any faults found to be through intentional damage will be repaired at a cost of £10 per hour. After 2 months from the collection date Sirinadesigns will repair faults at a cost of £10 per hour.

Sirinadesigns will not accept returns or refunds, unless in the case that Sirinadesigns has failed to follow your – the clients – instructions or measurements as set out in the form signed by you - the client at the initial consultation. If this is the case then a full refund or replacement will be offered.

Safety

All precautions are taken by Sirinadesigns to ensure that all outfits made by us are as safe as possible.

These outfits are not to be used as toys.

Privacy

Sirinadesigns will not pass your details onto any third parties. All details taken are for the processing of your order only and will not be kept on file.

If you have asked to join the mailing list only your name and email address will be retained.

No payment details are seen by Sirinadesigns.

All items are copyright of Sirinadesigns and should not be copied in any way without the written permission of Sirinadesigns.

This does not affect your statutory rights.

Customer name _____

Customer signature _____ Date _____