



HOME OF
SCROPTON RIDING FOR THE DISABLED
REG.CHARITY NO. 240985

Cancellation Policy

This policy is intended to cover both RDA and AB riders and drivers paying on a lesson by lesson basis

- Notice of cancellation of a lesson must be given by 9.30 am on the day of the lesson, otherwise the full lesson price will still be charged.
- If a lesson is missed we will not book you in for the following week unless you contact us to book in.
- If three consecutive lessons are missed without contact from you, we cannot guarantee to hold your place in the lesson.
- If more than three consecutive weeks holiday are taken, 50% of the lesson price will be required for each additional week to hold your place open in the lesson.
- For emergency cancellations, no charge will be made at the discretion of the manager.
- No charge will be made for lessons cancelled by the manager for safety or other reasons.

For riders & drivers paying by subscription a preferential rate will be charged providing the following:

- Notice of cancellation of a lesson must be given by 9.30 am on the day of the lesson, except for emergency cancellations at the discretion of the manager.
- Subscriptions must be renewed within the agreed time for your place to be held open in a lesson.

This policy is effective from 1/3/2014