

Safeguarding and Welfare Requirement: Child Protection

Providers must have and implement a policy, and procedures, to safeguard children.

1.5 Missing child

Policy statement

Children's safety is our highest priority, both on and off the premises. Every attempt is made, through carrying out the outings procedure and the exit/entrance procedure, to ensure the security of children is maintained at all times. In the unlikely event of a child going missing, our missing child procedure is followed.

Procedures

Child going missing on the premises

- As soon as it is determined that a child is missing, the member of staff alerts the setting leader who initiates a search within the setting.
- If the child is found on-site, the setting leader checks on the welfare of the child and investigate the circumstances of the incident.
- If the child is not found on-site, one member of staff searches the immediate vicinity, if there is no sign of the child, the police are called immediately.
- The parents are then called and informed.
- The setting leader will carry out a thorough search of the building and garden.
- The register is checked to make sure no other child has also gone astray.
- Doors and gates are checked to see if there has been a breach of security whereby a child could wander out.
- The setting leader talks to the staff to find out when and where the child was last seen and records this.
- The setting leader contacts parents to get remaining children collected from the preschool.
- The setting leader contacts the chair and reports the incident. The chair comes to the setting to carry out an investigation, with the management team where appropriate.
- The setting leader contacts the buildings manager to check CCTV.

Child going missing on an outing

This describes what to do when staff have taken a small group on an outing without parents. What to do when a child goes missing from an outing with parents may be different, as parents are responsible for their own child.

- As soon as it is noticed that a child is missing, staff on the outing ask children to stand with their designated carer and carry out a headcount to ensure that no other child has gone astray. One staff member searches the immediate vicinity.
- The setting leader contacts the police and reports the child as missing.

- The parents are then called and informed.
- Staff take the remaining children back to the setting as soon as possible if it is safe to do so. According to the advice of the police, one member of staff should remain where the child went missing and wait for the police to arrive.
- In an indoor venue, the staff contact the venue's security who will handle the search and contact the police if the child is not found.
- The setting leader contacts the chair and reports the incident.
- The setting leader or member of staff may be advised by the police to stay at the venue until they arrive.

The investigation

- Staff keep calm and do not let the other children become anxious or worried.
- Ofsted are informed as soon as possible (and at least within 14 days)
- The setting leader together with a representative of the management committee, speaks with the parent(s) and explain the process of the investigation.
- The chair carries out a full investigation taking written statements from all the staff in the room or who were on the outing.
- Staff members write an incident report detailing:
 - The date and time of the report.
 - What staff/children were in the group/outing and the name of the staff member responsible for the missing child.
 - When the child was last seen in the group/outing.
 - What has taken place in the group or outing since the child went missing.
 - The time it is estimated that the child went missing.
- A conclusion is drawn as to how the breach of security happened.
- If the incident warrants a police investigation, all staff co-operate fully. In this case, the police will handle all aspects of the investigation, including interviewing staff. Children's social care may be involved if it seems likely that there is a child protection issue to address.
- The incident is reported under RIDDOR arrangements (see the Reporting of Accidents and Incidents policy); the local authority Health and Safety Officer may want to investigate and will decide if there is a case for prosecution.
- In the event of disciplinary action needing to be taken, Ofsted is informed.
- The insurance provider is informed.

Managing people

- Missing child incidents are very worrying for all concerned. Part of managing the incident is to try to keep everyone as calm as possible.
- The staff will feel worried about the child, especially the key person or the designated carer responsible for the safety of that child for the outing. They may blame themselves and their feelings of anxiety and distress will rise as the length of time the child is missing increases.
- Staff may be the understandable target of parental anger and they may be afraid. Setting leaders need to ensure that staff under investigation are not only fairly treated but receive support while feeling vulnerable.

- The parents will feel angry, and fraught. They may want to blame staff and may single out one staff member over others; they may direct their anger at the setting leader. When dealing with a distraught and angry parent, there should always be two members of staff, one of whom is the setting leader and the other should be the chairperson of the management committee. No matter how understandable the parent's anger may be, aggression or threats against staff are not tolerated, and the police should be called.
- The other children are also sensitive to what is going on around them. They too may be worried. The remaining staff caring for them need to be focused on their needs and must not discuss the incident in front of them. They should answer children's questions honestly but also reassure them.
- In accordance with the severity of the final outcome, staff may need counselling and support. If a child is not found, or is injured, or worse, this will be a very difficult time. The chairperson will use their discretion to decide what action to take.
- Staff must not discuss any missing child incident with the press without taking advice.

This policy was adopted at a meeting of	<u>Cobham Community Pre-School</u>	(name of provider)
Held on	<u>April 2025</u>	(date)
Date to be reviewed	<u>April 2027</u>	(date)
Signed on behalf of the provider	<hr/>	
Name of signatory	<u>Kerry Cater</u>	
Role of signatory (e.g. chair, director or owner)	<u>Chair of Committee</u>	