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Meeting with ACC Mason:

For those who could not attend I read the following out at the beginning of the meeting.

“Mr. Mason , although you are not retiring for a few months, on behalf of Essex County Neighbourhood Watch Association , I would like to take this opportunity to thank you for the support you have given us since we have been working with you over the past year or so .

We very much appreciate the time you have made available to plan with Essex County Neighbourhood Watch a better way of working together with Essex Police to reduce the opportunity of crime.

Active Citizens is a major way forward and we have actioned what we can to make it a success, and with your pro-active actions in recent months we expect to achieve even more success.

Also your being a guest speaker at our AGM/Conference in 2016 and presenting the Awards for the Neighbourhood Watch Member of the Year was welcomed by everyone at the event. May we wish you all the very best in your retirement should we not meet up again after today”

You all have received the minutes of the meeting and it was appreciated to have them from Essex Police so promptly. It is hoped that all those who attended felt it was worthwhile.

In the meeting, as you may remember, I volunteered to join a “Committee” to look at “The Communication Strategy between Neighbourhood Watch and Essex Police”. Along with Sally-Ann Judd, Inspector Mick Cauldridge, Jenny Brouard, Mandy Chapman, Chief Inspector Ronnie Egan and Darren Horsman we are meeting on Thursday 9<sup>th</sup> February. We shall be reviewing all communications e.g. ECM, Facebook, Twitter, and other means of communications with the communities of Essex.

Being a registered Charity:

It would be interesting if any District has found the fact that their Neighbourhood Watch being affiliated to the Charity has proved useful. In a recent email I requested that each District is to send us a copy of their Income & Expenditure at the end of their Financial Year (so we can abide by our obligations to the Charity Commissioners). Please note however there is an EXCEPTION to those Districts who are already a registered Charity e.g. Harlow, as they will submit their information directly to them and not to ourselves.

Community Agents Essex.

I received an email from Brian Goodwin , Manager of CAE, and he has asked me if we could promote CAE on our websites ,as he looked at Chelmsford and there was no mention of our supporting them.

I replied that I will be happy to request this of you all and asked Brian to give us a few words so we can just cut and paste them in to all websites ( and facebook) including our County website. I have yet to receive anything from him. Steve Leverett ( Chelmsford) suggested , when I had mentioned this to him, that maybe we should scan the small leaflet that we are all distributing and I said well that’s up to him, but I prefer CAE to send us what they want to say .

Active Citizens:

It was pleasing to hear (at the ACC Mason meeting) that the numbers have increased slowly to 100 in Essex from the community/NW. There is one District which has "experienced” a little difficulty but I am hopeful that they (with Jenny Brouard’s help) will make some progress. I know we all continue to promote Active Citizens in whatever way we can. Essex Police I know appreciate everyone’s efforts...

Essex County Neighbourhood Watch Website.

I would be interesting to know what is preventing anyone after the meeting sending a copy of their report to Peter Fisk. It seems that there are very few of us that do it e.g.: Uttlesford, Braintree. You all have had his details many times and I mentioned it at the last meeting for reports to be sent to him. Although he would prefer it to be a PDF /Windows formats he is very flexible and can take reports direct from your emails. So PLEASE can we all make a contribution and make an extra effort to update your District’s information at the same time?

**ESSEX COUNTY NEIGHBOURHOOD WATCH ASSOCIATION**  
**CHAIRMAN'S REPORT MEETING TUESDAY 7<sup>th</sup> FEBRUARY 2017 UPDATED 9<sup>th</sup> FEBRUARY**

**National Neighbourhood Watch:**

**UPDATE: I am sure you will have been pleased to see the email, I replied to National NW as our application for use of the temporary licence of using the new logo has been approved and you all have the details on how to use it.** However I was "amused" to see that on OUR website a number of Districts have been "using" the "NEW" logo! Well I see no problem with that and I am sure National Neighbourhood Watch should not either!

As you may remember at the last meeting I did ask Alan Johnson (as he is a National Neighbourhood Watch Trustee) to make contact with them to enquire why there is a delay of the delivery of the extra 5000 Guide Books that I asked for in July 2016, and also I asked Roger Passfield to contact them too as he is to receive the pallets. However their feedback Alan received was the same - National NW cannot give a date as yet (Then again Roger P. may surprise us all when he updates us at the meeting!!) After the meeting Roger again made contact BUT was told they were too busy!

**UPDATE: So after hearing that news from Roger I sent an email to the Chairman of National Neighbourhood Watch and within the hour the reply was that fifteen boxes are being despatched to Roger Passfield. When Roger receives them he will make contact with each District to arrange a box to be delivered/collected from him.**

**Office of Police and Crime Commissioner:**

I have had a very good meeting with Darren Horsman (OPCC) who many of you all met at the meeting with ACC Mason. In our discussions I raised all the issues outstanding which included the request for funding for Neighbourhood Watch for 2017. I am delighted to say that he intends to attend all our meetings.

**Telephoning 101:**

It was hoped that at the meeting that Chief Inspector Leigh Norris (Essex Police Force Control Centre) would be available to advise us how the service operates and also discuss with us our "experiences" with the service. However Leigh Norris is not able to attend today but I have booked him for our next meeting on Tuesday 4<sup>th</sup> April. You may be interested in knowing that at a recent Braintree District Neighbourhood Watch meeting recently one of the Co-ordinators advised that after telephoning 101 regarding an "incident", within a few days he received a call from a company purporting to be working with Essex Police to follow up the quality of customer care". Indeed they knew all the details and this in a way surprised him but he did have some discussions with the company. The person did not say they were from Essex Police but said they were contracted to call those in the community who make calls to 101 (or 999) to discuss the way the call had been managed. Since that meeting I have had conversations with Jenny Broad and I received from Jenny the following:- "I spoke to Kim one of the Quality of Life Managers to confirm that we do use an outside company for customer service call backs when someone has reported an incident of crime and they report back to Essex Police with their findings in relation to Customer Service. The caller should state at the beginning of the call who they are, and say they are phoning on behalf of Essex Police etc. they will never ask for personal details etc. they are just requesting feedback on the incident you reported in terms of Customer Service. Kim informed me that the name of the company is not given out to publicise but she explained that if anyone has any concerns if they receive a call and does not think it is genuine is to politely end the telephone conversation. If there are further questions in relation to this if you can send them to me I will pass them directly to the Quality of Life Team to answer." I am sure that you will all note Jenny's reply and keep in touch with her at the appropriate time.

**Police & Crime Commissioner Partnership Conference.**

I have booked a place to represent Essex County Neighbourhood Watch Association at the Police and Crime Commissioner's Partnership Conference with a title of "Safer Communities for All – protecting people through the power of partnerships". It is Tuesday 14<sup>th</sup> March at Chelmsford City Racecourse. I have also booked places for Roger Passfield and Peter Salmon.

**Window stickers:** This is to confirm that I do NOT have any more Window stickers available.

The stock from National Neighbourhood Watch, with Sponsors on the reverse, have all been distributed to every District who requested them at the time. Those we purchased last year have also been sold. IF you need any more let me know and this time I shall receive orders and funds upfront.

**ESSEX COUNTY NEIGHBOURHOOD WATCH ASSOCIATION**  
**CHAIRMAN'S REPORT MEETING TUESDAY 7<sup>th</sup> FEBRUARY 2017 UPDATED 9<sup>TH</sup> FEBRUARY**

**Greenfields Community Housing Association:**

I have been contacted by a person living at one of their residential properties in Halstead who has an idea to "create" a Greenfields Association Neighbourhood Watch Group covering Essex with members totally 8,500.

I know this person very well and suggested that HE meets with the appropriate personnel at Greenfields and discusses it with them and then they can invite me to meet with them to see how it may operate.

Should anyone of you hear of this "plan" please let me know.

Yes I am sure that in your Districts that some Greenfields Housing have NW members which is fine, but this seems to be a little more to it than that.

**Community Safety Meetings:**

It is now some months since we have had the opportunity to attend local CSM, and your feedback in YOUR reports would be appreciated.

Clive Stewart, Chairman, Essex County Neighbourhood Watch, 7<sup>th</sup> February 2017.