

RAINBOW FESTIVALS TERMS & CONDITIONS OF BOOKING (January 2017)

RAINBOW FESTIVALS GUARANTEE

Rainbow Festivals guarantee to promote events in a professional manner. Events will be well advertised in local/regional publications. Leaflets, posters and other publicity will also be made available. Providing there are no objections from local authorities all fairs will be signposted where possible. Leaflets are always available to stall holders, please ask for some to be posted, or you can arrange collection. We also ask for you to be as pro-active as you possibly can be in helping to promote the event, that includes websites, Facebook pages, blogs, social media of any sort. Please only use links to the official Rainbow Festivals event pages and websites.

1.

PRODUCTS OFFERED FOR SALE

Rainbow Festivals will only accept bookings from exhibitors whose stock is acceptable. Anyone wishing to book should send detailed information regarding their business or provide a web address where their stock may be viewed. Rainbow Festivals will vet applications to ensure a reasonable standard of workmanship and to avoid excessive duplication of any one kind of product. When booking please describe the goods that you will be displaying, these will be the only products you will be permitted to display. If you state hand-made, please make sure that it is just that. If you are found to be in breach of this, you will be asked to remove the items.

2.

SOAP/COSMETICS – To sell crafted soaps, toiletry or any other cosmetic product within the EU, it must meet legislative guidelines. For more information go to <http://www.gcstm.co.uk> Please note that as a company we, at Rainbow Festivals will also only allow cruelty free products.

FOOD SELLERS – We must see a copy of your public liability insurance, food hygiene certificate/s and kitchen registration documentation.

TOYS – You must only sell toys that are covered by the CE mark. If you are selling toys manufactured outside of the UK, you must have paperwork to prove they are safe to sell within the UK.

TREATMENTS/THERAPIES/ADVISE – You can offer such services if you are qualified, accredited & insured to do so. Proof of this is required.

PUBLIC LIABILITY INSURANCE - Regardless of the nature of your stall/business, you are required to hold PUBLIC LIABILITY INSURANCE. If you do not have this in place, you will not be able to proceed with your booking.

EXHIBITORS/STALL HOLDERS/SUPPLIERS ARE REQUIRED TO DO THE FOLLOWING

All attendees must be set up by the advertised start time. Access may be gained normally from 9am, however this may be different for each event. Please check. You are not to clear away/leave until you are advised to do so. All stands, stalls or pitches are to be set up in an attractive manner. **Please supply your own 6ft table/s.** Some venues are happy to loan us tables; however, these are often limited & therefore we recommend you purchase your own. Once set up, boxes etc. are to be stored out of sight. Your car must be parked sensibly while setting up & you must comply with our requests to move cars or boxes if needed. Stallholders should check that their table/stall is erected correctly & must not do anything to encroach upon gangways, exits or other exhibitor's access. You must not attach anything to walls or ceilings in a way that will leave marks & you must leave your stand area clean and tidy at the end of the day. Rubbish **MUST** be removed by you. If you are using any electrical equipment at any event, such as extension leads, kettles, heat pads/warmers, fridges etc., these must all have current valid PAT certificates. **Multi-way adapters are not permitted at any venue.**

3.

DEMONSTRATIONS

Rainbow Festivals are sometimes able to provide extra space for demonstrating the product being exhibited. Any extra space provided must be used for this purpose, not as extra display space, and demonstrations should be given in accordance with what has been agreed. If you would like demonstration space please state your requirements when booking. You will be advised whether or not you have been allocated demonstration space before the event. PLEASE ASK IF THIS OPTION IS AVAILABLE FOR THE EVENT YOU ARE BOOKING.

4.

BOOKINGS

ALL BOOKING FEES MUST BE PRE-PAID. Payment will be accepted by cash, PayPal or bank transfer. All bookings must be submitted on our booking form accompanied by full payment as indicated above. PLEASE BOOK THE SIZE YOU REQUIRE. If you have more than a six (6) foot table, i.e. clothes rails, displays/shelving etc., as well as a 6ft table space, you will need to book accordingly. If you only book a single pitch and then need more space, you will not be able to have that extra space. Any bookings not submitted on our forms or not accompanied by correct payment and/or payment details will be returned immediately. Rainbow Festivals reserves the right to refuse or cancel any booking without giving a reason. Bookings are non-transferrable.

5.

CANCELLATION OF BOOKINGS

Regrettably, your booking fee cannot be returned neither if you are unable to attend, nor if the event is cancelled for any reason, including bad weather or inaccessibility of the site. We therefore recommend you arrange your own cancellation insurance. If you are not going to attend a booking that you have made you must let us know as soon as possible. Failure to do so or persistent cancellations may result in our cancelling all future bookings. Once you have notified us of a cancellation in writing/email we will confirm the cancellation back to you by return, you will not be able to re-instate your booking for this event. If you do not receive an acknowledgement of cancellation from us, you should telephone us to check that we have received your written cancellation. Bookings are non-transferrable.

6.

LIMIT OF LIABILITY

Rainbow Festivals will do everything in our power to ensure that you have a successful event but cannot be held responsible for damage or theft of your stock, interruption of power or services, failure of press advertisements to appear, inclement weather, astrological incompatibility or anything else beyond their control. Rainbow Festivals does not provide insurance cover for theft or damage to your stock and it is imperative that you adequately insure yourself against all risks. It is a condition of booking that you understand and accept that you cannot hold Rainbow Festivals responsible for any losses you sustain. If in the reasonable opinion of Rainbow Festivals, it is necessary to cancel an event because of prevailing weather conditions or any other reason no refund of booking fee or any other payment will be forthcoming.

7.

