

RETURNS Form

Please fill in and return this form as below and attach it with the returned goods.

Please ensure the returned goods are packed carefully in its original packaging to avoid damage. **All returns must be made within 21 days from date of purchase.**

Unfortunately we cannot accept responsibility for damaged or lost in the post returned items. We therefore recommend that you send it via registered post obtaining a certificate of posting.

We would appreciate if you could let us know the reasons for return. Such knowledge will help us to make improvements to our products and service.

INVOICE Number: _____ **Dated:** _____,

YOUR DETAILS

Mr/Mrs/Miss/Ms/Other.....

Full Address:

Postcode:

Telephone number (incl. STD code)

ORIGINAL PAYMENT METHOD:

MASTERCARD VISA AMEX SWITCH/MAESTRO OTHER

CODE	DESCRIPTION	QUANTITY	Reason for Return (codes below)	REFUND or EXCHANGE
7-LN28X	Sample item = explanation	1	D	Exchange for item 7-LN29S

Return Codes:

- A – Goods arrived faulty
- B – Package and goods damaged in transit
- C – Unwanted gift
- D – Wrong item sent
- E – Arrived too late
- F – Changed my mind
- G – Quality not as expected
- H – Not as seen on the picture
- X – Other, please explain

Should you have any queries, please call us on: 0208 287 0229

RETURNS ADDRESS:
Po BOX 76117
LONDON SW20 2FU