

Seedling Nursery

Parent/Carer Questionnaire - Sept 2019

	Always	Mostly	Sometimes	Never
1. My child is happy when at Seedling.	23	6		
2. The nursery is safe and welcoming, clean and well resourced.	26	3		
3. My child has been treated as an individual.	28	1		
4. I have been confident about leaving my child in the care of the staff at Seedling.	27	2		
5. The opening hours and/or sessions have accommodated our needs.	22	6	1	
6. The nursery is well managed and led	28	1		
7. Practitioners are easy to approach with questions, a problem or a complaint	20	2		
8. I feel my child is making good progress	27	2		
9. At the heart of our ethos is to be welcoming and to provide your child with individualised learning where they feel important and part of the Seedling family. Do you think we have achieved this for your child?	27	2		
10. I'm included in my child's learning and development	20	2		
11. There is a good range of equipment and activities available to my child/ren	21	1		
12. I'm happy with the level and quality of Tapestry observations for my child.	19	3		
13. I'm happy with the range of food provided	17	4		
14. I'm happy with the level of parent communication via email, workshops and parent meetings	18	3	1	
15. The Nursery makes sure children are well behaved	19	3		

*The questionnaire for any children leaving the Nursery had fewer questions (just 1, 2, 3, 4, 5, 6, 8 & 9)

Please use this space to expand on any of your previous answers if you would like to do so:

- More Tapestry posts and pictures (3) **Seedling staff have posted 4179 observations about the children currently with us. 589 of these observations have been done since September 2019. We aim to do at least two observations for each child a week and we are actively working to get them approved more quickly.**
- Lovely activities
- Nurturing environment - kind, safe and loved.
- Lovely team
- Make the most of leamington
- Thank you (3)
- Earlier drop off time, 7:45 due to traffic (4) **We will undertake consultation about this before Christmas.**
- Nursery post Ofsted went from being a family to being like a business
- A room where some can rest whilst others who don't can play **This has now been incorporated into our practice. Those who do not rest now take part in small group work.**
- More anecdotes at pick up **Dedicated staff for handover.**
- Mixing with younger children helped my child's confidence
- Bell on Bud's Room door **We will be installing door bells for both the Seeds and the Buds rooms.**

What do you think we do well?

- Outings (5)
- Feedback and setting boundaries
- Creative Activities
- Caring/dedicated Staff (5)
- Good food (2)
- My child comes home with good manners & behaviour (2)
- Variety of activities (8)
- Stimulating/structured environment (2)
- Everything
- Treating my child as an individual (3)
- Consistency of staff & care
- Baby signing really helped us
- Tapestry (3)
- Communication and manner,
- Personal attention to each child
- Gymboree
- Clean (2)
- Child engrossed when I collect
- Toys
- Graduation
- Not using Agency staff to cover holidays
- Staff seem happy and there's limited staff turnover
- Loving/smiling

Are there any improvements that you would like to suggest?

- Safety could be improved. Easy to access building. Outsiders shouldn't be allowed to use the toilets **Visitor Policy updated. New signage in place.**
- More offsite activities **We aim to take the children off-site once a week.**
- More cooking sessions **Now happening weekly for Tots & Pre-Schoolers.**

- School hours/flexible times (2) Consultation as above.
- More varied menu Under regular review - suggestions welcome.
- More opportunities to meet other parents Speech & Language Workshop for Parents and Family Christmas Party scheduled this term.
- Play area distracting in coffee shop
- Theme days
- Conext home with nursery

Is there anything you would like us to offer in addition to what we are already providing?

No responses

If you were our next inspector what rating would you give us? (please circle)

Outstanding	22
Good	4
Requires Improvement	0
Inadequate	0
Not answer	3

Would you recommend us to a friend or relative who was looking for a nursery?

YES 29

NO

Child's voice: My child would like to say...

- More visits to the park See above about outings
- Want to go on their days off
- Great teachers
- Strong relationships with his friends
- I like painting and drawing
- I love to come to nursery and have lots of fun
- I like to show mummy and daddy what i have been learning - especially songs with actions!
- I love activities containing food

Child's room: Buds (18) or Seeds (11)

Thank you once again for your comments, we appreciate your time.