



## Cheam Sports Club

Peaches Close : Cheam : Surrey : SM2 7BJ

(T) 020 8240 3500

# **CLUBHOUSE CODE OF CONDUCT**

Please spend a couple of minutes reading the information below.

Our Code of Conduct is for your comfort and safety and to ensure you enjoy your visit to Cheam Sports Club. At Cheam Sports Club we aim to ensure that all those who use our facilities are able to do so in a pleasant and friendly environment.

- Persons using the Clubhouse are asked to consider other users at all times and not to put themselves or others at risk by their conduct
- Members violating any rules or regulations of the club, or demonstrating behaviour deemed by the Management to be detrimental to the welfare, good order, safety or character of the club or its Members, including foul, abusive or threatening language, rudeness, any of the 'isms' and the slightest hint of bullying or violence will be asked to leave the Clubhouse immediately and will be subject to the Club's disciplinary procedures as well as those of their own section
- Members and Guests are expected to show respect to the Clubhouse and Grounds ensuring the appropriate use of all our facilities at all times. Members, patrons and their guests must treat the Clubhouse, Grounds, its staff and members with courtesy and respect at all times.
- Children are to be supervised at ALL times both inside and outside the Clubhouse. In the interest of the safety and comfort of all club members and guests please do not allow your children to run around the Bar/Lounge area or Car Park.
- In the interest of safety all types of balls or other throwing objects manufactured for outdoor use should not be used in the Clubhouse
- No boots with any type of stud or spike are to be worn in the Bar/Lounge at any time.
- Appropriate dress, to include sports attire, is expected in the Bar/Lounge at all times.
- Kit bags must not obstruct doors or walkthroughs including the Bar/Lounge area. If any kit bags are found to be obstructing such areas they will be removed immediately.
- The decisions of the Club Managers or person in charge of the Bar/Clubhouse are final in all aspects of Members and Guests safety and comfort.
- The management of the club reserves the right to amend and add to these conditions of membership and rules as it sees fit and the member shall observe any amended or additional conditions or rules so made.

It is also the Club's aim to ensure that Members and their Guests receive a high level of service befitting our Club. The Management, therefore, will undertake to provide:

- A courteous welcome
- An efficient service
- A clean and welcoming environment
- An appropriate atmosphere befitting the time of day/occasion
- Well-groomed, uniformed bar staff

We can all play our part in ensuring that we enjoy the highest standards possible so that we can all be proud of our Club. If there is any issue regarding behaviour, repairs or cleanliness then please raise this as soon as possible with the Club Managers or Bar Staff so that appropriate action may be taken. If you feel it is appropriate to elevate any issue or would like to comment on the Clubhouse Code of Conduct, please advise the Club Secretary.

Please play your part to keep our Club one of the friendliest places to both play your sport and socialise. Thank you in advance.

On behalf of

**CHEAM SPORTS CLUB EXECUTIVE COMMITTEE NOVEMBER 2007**