

Tots Gear T&C's

DATA Protection

We shall not use your personal data for any other purpose other than transactional.

We shall not pass on or sell your personal data on to any 3rd party.

Products and services

Handmade sewn goods and machine embroidery services are provided by Tots Gear. We may also offer fabric and by the meter and other hand crafted items for sale from time to time.

Prices and payment

All prices are displayed with each online item for sale. VAT is included.

Payment can be made online via PAYPAL.

Shipping

Purchases posted to the UK will normally be dispatched in 3-5 days unless otherwise advised. Royal Mail will be used for UK postage.

Local orders can be collected free of charge – please tick the box at checkout.

Postage to Europe (usually 3-5 days)

Postage to North America will tracked (usually 5-7 days)

We aim to get our deliveries to you in the above timescales, but cannot always guarantee this due to 3rd party shipping providers.

Guarantees

Any faulty items will be repaired in the first instance. If it cannot be repaired, it will be replaced. Any faults must be reported to us and returned within within 7 days of purchase.

Returns and refunds policy

We want you to love your purchases from Tots Gear. If you are not happy with your purchase then you must contact us within 7 days to arrange an exchange or refund (if applicable). Returned items must be unused and unworn. Return postage shall be paid by the purchaser stating where and when the item was purchased.

If you buy any of our clothing and you need a different size, a then we will happily exchange it. You must contact us within 7 days of purchase to do this. As all our products are handmade and we try to keep them quite unique, we cannot guarantee to make an exchange for a product in exactly the same fabrics. We will however, happily swap for a suitable alternative.

Future changes to T&C's

All changes to our Terms and Conditions will be updated on our website www.totsgear.co.uk

Contact Details

Tots Gear owner - Lynne Wallace (sole trader)

Address – 3 Westwood Walk, Westhill, Aberdeenshire, AB32 6WT

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