

Delivery Information

Orders under £50 – For orders under £50 we charge a flat delivery charge of £3.00 for Royal Mail 1st Class or £2.00 for Royal Mail 2nd Class. We aim to post orders placed before 12pm the same day. Please note that delivery is within 1 -2 days

Orders over £50 – For orders over £50 delivery is free. We generally use Royal Mail 2nd class post and delivery is within 2-3 working days.

Click & Collect – for any click & collect orders, please note that these must be collected from the shop within 7 days of purchase. Shop opening hours are Monday to Saturday 9.30am – 5pm except during bank holidays or other unforeseen circumstances.

Next Day Delivery – Please contact us directly on 029 2115 2628 should you wish to discuss Next Day Delivery options.

PLEASE NOTE: Royal Mail delivery times are an estimate and are not guaranteed. Royal Mail does not consider a parcel lost until 10 working days (2 weeks) after the expected date of delivery. If your parcel gets lost in the post we will work with you to resolve the situation but we will ask you to wait until the parcel is considered lost before reshipping except in exceptional circumstances. If your parcel has not arrived please look around in the bins, sheds, and wherever your parcels are normally left and contact your local sorting office to see if they have any parcels waiting for you as they do not always leave a notification.

International Delivery

We currently do not offer shipping to international locations.

General Information

Please ensure you have entered the correct address. Unfortunately we cannot be held responsible for parcels with an incorrect address and we reserve the right to charge repeat postage if parcels are returned to us due to incorrect addresses and you would like it reshipping.

We post out orders Monday to Friday, orders placed after 12pm on Friday will be shipped the following working day. Please note in times of high demand, such as during a sale, shipping may take a little longer.