



*Claire Hill*

THE FURNITURE RESTYLIST

## Terms and Conditions

Thank you for considering The Furniture Restylist for your Kitchen Restyle.

I am looking forward very much to working with you but would like to draw your attention to my Terms and Conditions, which outline the important details of my services.

I appreciate your time in reviewing them, as it helps us maintain a clear and collaborative working relationship.

If you have any questions or need further clarification, please don't hesitate to get in touch.

Once again thank you for choosing The Furniture Restylist!

### Scope of Services:-

#### **What's Included in the Price**

A Kitchen Restyle, as part of the agreed-upon price, encompasses the following:

- Refinishing of all externally visible fixed cabinetry in relation to your kitchen cabinets.
- Refinishing of both sides of your cabinet doors.

I also provide an optional Design Consultation where I discuss and refine the design and vision of your Kitchen Restyle.

#### **What Is Not Included in the Price**

While the following services and costs are not included in the base price, they are available with additional fees:

- Hardware Replacement: Hardware replacement can be incorporated into the project. Hardware utilising the same existing holes will not incur extra costs.

· However, for hardware that requires the drilling of new holes, there is a £10 per handle fee to cover the cost of filling or re-drilling.

### **Further Purchases:**

Clients have the option to access The Furniture Restylist's Trade Accounts for their Kitchen Restyle-related purchases. Please note that the cost of these purchases is not included in the base price and are undertaken as an entirely separate business arrangement between you and the retailer.

## **The Final Design:-**

Once the final design is agreed upon, any subsequent changes may result in additional costs and potential alterations to the project timeline.

The Furniture Restylist retains the right to repurpose or modify any design concepts that are abandoned or cancelled for use in future projects or to feature them in our portfolio as design concepts. These design concepts will always remain the property of The Furniture Restylist.

## **Payment & Cancellation Terms:-**

**Deposit:** Upon booking, the client acknowledges and agrees to submit a non-refundable deposit of 10%. Payment options include cash, cheque or bank transfer. Scheduling confirmation for your project will be provided upon receipt of this deposit.

**Progress Payments:** A subsequent payment of 40% is required seven days prior to the scheduled commencement of work. The remaining 50% of the total project cost is due BEFORE the replacement of cabinet doors takes place.

**Monthly Payment Plan:** I offer the flexibility of a monthly payment plan, where a 10% deposit is payable upon booking. Subsequent monthly payments, up to the value of the booking, should be completed before the works are finalised.

**Quote Validity:** Quotes are valid for 28 days. Bookings can be made up to a year in advance, provided that a deposit is made within the 28-day period to secure the current price and avoid any possible price increases in the future.

**Replacement Hardware Fees:** Should holes for replacement hardware be required, there is a fee of £10 per handle for filling or re-drilling of holes.

**Replacement Hinges:** If it becomes apparent during the project that replacement hinges are needed, they will be chargeable.

**Cancellation:** In the event of a cancellation beyond the point of the initial deposit, the deposit will be forfeited to cover administrative expenses, supplies, and any potential loss of earnings. All cancellations must be formally submitted in writing to be considered valid.

## Scheduling & Completion:-

We will agree on a mutually convenient time for the work to take place. In the event of any scheduling changes, either party will promptly notify the other party and mutually determine an alternative, convenient date.

The client has the flexibility to postpone the work for up to one year before potential price increases may be applied, if applicable. This ensures that you can secure the agreed-upon price even if the project is rescheduled within the one-year timeframe.

## Client Responsibilities:-

Preparing your kitchen for my painting service is crucial to ensure a successful and efficient project. I kindly request your cooperation in the following areas to facilitate a smooth and satisfactory transformation of your cabinets.

**Cabinet Contents:** Clients are not required to empty the cabinets before work takes place. However, as a precautionary measure, it is advised to remove any valuables from the cabinets during the painting process.

**Worktops:** Worktops do not need to be cleared, but it is essential to ensure there is sufficient room for me to manoeuvre while performing the work.

**Pet Considerations:** To prevent the risk of fur sticking to wet paint, I kindly request that clients keep their dogs out of the kitchen while the painting work is in progress. This ensures a smoother and cleaner application process.

## Paint & Materials:-

Unless otherwise specified, the materials necessary for the project are covered within the quoted price.

To achieve a durable and high-quality finish tailored to your kitchen's specific substrate, I employ appropriate primers and topcoats.

Typically, our primers are oil-based, ensuring strong adhesion to various surfaces. The topcoats I use are hard-wearing, water-based acrylic paints, guaranteeing both durability and a lasting, attractive appearance.

Further information will be provided on request.

## After Care Advice & Service:-

After refitting, it's important to note that the paintwork will require approximately two weeks to fully cure. During this curing period, I recommend gentle use of the painted surfaces.

For cleaning, I advise using a damp micro-fibre cloth to maintain the finish's integrity. Harsh chemical products are not recommended, as they may affect the durability and appearance of the painted surfaces over time.

Before I leave your premises, I will walk around to ensure you are 100% happy with the final result. In the unlikely event of any issue thereafter, please feel free to get in touch and I will do my very best to help.

## **Cancellation & Refunds:-**

In the event of a cancellation after a deposit is taken, the initial deposit will be forfeited to cover administrative expenses, supplies, and any potential loss of earnings.

If for any reason, I cannot proceed with the booking, the deposit and any subsequent costs paid to The Furniture Restylist will be refunded in full.

I require all cancellations to be formally submitted in writing. This ensures a clear and documented process for both parties.

## **Liability & Insurance:-**

To ensure your confidence in our services, I maintain Public Liability Insurance with coverage up to £2 million.

During the course of the work, I take thorough measures to protect your home and its features. This includes the use of appropriate coverings to safeguard your floors and worktop areas. These protective coverings help to maintain a clean and orderly workspace, allowing me to provide you with the best quality results while keeping your surroundings in excellent condition.