



EMMA BEXON PET SERVICES

Terms & Conditions

1. All dogs will be subject to an initial assessment prior to using Emma Bexon Pet Services. Emma Bexon Pet Services reserves the right to refuse any pet that is deemed to be, or has potential to be, dangerous or disruptive.
2. The Client agrees to notify Emma Bexon Pet Services immediately of any unwelcome, aggressive, proactive or dangerous behaviour shown by their dog that has the potential to cause harm to any other dog or individual.
3. Emma Bexon Pet Services offer services where dogs may socialise in groups. The Client accepts during the course of normal dog play their dog may sustain injuries. All dog play is carefully monitored to avoid injury, but scratches, punctures, torn ligaments, or other injuries may occur despite the best supervision.
4. Emma Bexon Pet Services will only let dogs off the lead once an 'off the lead consent form' has been signed, and will remain at the discretion of Emma Bexon.
5. Emma Bexon Pet Services reserves the right to refuse services if the Client fails to provide adequate proof of vaccinations (including kennel cough) or the vaccinations are found to be expired or incomplete.
6. The Client agrees that Emma Bexon Pet Services is not responsible for any lost, stolen or damaged leads, collars, tags, clothing or any other item left with their dog.
7. The Client agrees to provide keys/arrange access to the dog for the agreed appointment. Failure to do this will result in a cancellation for the day's services and will be paid in full by the Client.
8. The Client agrees that by signing the key holder waiver form this will indemnify.