

Central Scotland Customs

TERMS & CONDITIONS

In these terms and conditions, “we” “us” and “our” refers to Central Scotland Customs. Your access to and use of all information on this website including purchase of our product/s is provided subject to the following terms and conditions. The information is intended for residents of the United Kingdom only. We reserve the right to amend this Notice at any time and your use of the website following any amendments will represent your agreement to be bound by these terms and conditions as amended. We, therefore, recommend that each time you access our website you read these terms and conditions.

- When you access and use centralscotlandcustoms.co.uk (thereafter 'our website') you are subject to the terms and conditions outlined here. You agree not to use our website for any illegal or unlawful acts, by using our site you accept to all the terms listed on here. If you do not agree to any of them then please leave our website and stop using it.
- Credit card details
 - All of our payments are taken via a third party payment providers (namely Stripe and Paypal) and the terms of use for this are available on their sites.
- Advice
 - Information and content that appears on our website is not advice and should not be taken as advice nor should it affect your purchasing decisions.
- Change of Use
 - centralscotlandcustoms.co.uk reserves the right to
 - Remove, alter or change any part of the website at any time without any notice needed. This includes removing products, changing product details and so on.
 - Can change the terms of us as well as the privacy policy at any time, if you use the site after the changes you are accepting these new changes.
- Links to Third Party Websites
 - centralscotlandcustoms.co.uk often link to other websites, these websites are often third party ones and are maintained by other people and so we cannot be held responsible for any of the information or contents of these websites. As such we take no responsibility for any of these third party websites.
- Copyright
 - Content on our site is subject to UK laws, any copyright or trademarks are owned by their respective owners. All of the content, design, graphics, text and other information is owned by centralscotlandcustoms.co.uk and must not be used without prior written agreement.
 - When visiting and using our website you agree that you are using the site purely for personal use and you are not using any of the information for commercial use. This includes copying information, text, images, design and so forth.
- Disclaimers and Limitation of Liability
 - Our website is here to provide you with a place to order personalised items from, the website is provided as it is and is available most of the time however it may be taken offline at any point for updates.

- To the extent permitted by the law, centralscotlandcustoms.co.uk will not be liable for any loss or damage both indirect and direct as a result of using our website or products.
- Any missing items due to incorrect delivery addresses cannot be refunded or replaced.
- centralscotlandcustoms.co.uk aims to have a fully working website but we make no guarantee that this will always be the case. We use hosting and servers from third parties so we cannot guarantee the safety of this site although we make it a priority to make sure it is safe.
- Laws
 - These Terms of use are in relation to the law of UK and any country with which you are visiting from.
- Fulfilment
 - All orders are processed and sent using a variety of different courier and delivery companies such as Royal Mail, occasionally items may go missing when not in our care i.e with the delivery company, if this is the case we will either issue a refund or send a replacement out.
 - Production and delivery times aren't guaranteed and we accept no liability for delivery delays.
- Prices
 - All prices exclude delivery unless otherwise stated.
- Shopping

You can order products online via centralscotlandcustoms.co.uk. When you place an order for a product you are offering to buy it for the price stated. We will send you an order acknowledgement by email. We may refuse to accept an order if;

 - We do not receive your payment
 - There has been a pricing, discount offer or products description error
 - The ordered products are out of stock or discontinued
 - Personalised products contain content which may cause annoyance or inconvenience such as indecent, offensive, racist, pornographic, etc.
- Return and Exchanges
 - All of our items are made to order and we do not accept returns of exchanges, but may do so at our discretion.
 - If an item has been received damaged, please notify us within 14 days and we will replace the item free of charge. All our items are shipped with insurance, unless hand delivered or collected, thus we may require photographic evidence of breakages before sending a replacement. Items which are already painted / decorated cannot be returned.
 - Items which have been personalised cannot be returned unless there is a mistake in the personalisation.