

Terms & Conditions

Please ensure you have read and understand these Terms and Conditions prior to booking. By paying in full for a fair, it will be assumed that the stall holder has fully understood our terms and conditions and agree to abide by them.

Opening Hours

The Markets will be open 10am - 4pm

Stall holders may arrive to set up from 9am. Please do not pack away before closing as this is unfair to visitors and other stall holders who are making the most of the time. All stall holders must arrive at least 30 minutes prior to the start of the event. 15 minutes prior to the start time, Mumadora Crafts have the right to re-allocate the stand of any stall holder who has not arrived and we will NOT refund the fees to any stall holder who has had their stall re-allocated due to lateness.

Unloading, Loading and Parking

There is a car park at the back of the hall, the entrance is to the left of the hall. This is a public car park and free to use however please be considerate to other car park users. Should the car park be full, there is plenty of road parking near the hall. You can unload from the car park or at the front of the building should a space on the road be available. If you unload at the front, please ensure your vehicle is moved once you have finished.

Your Stall

You will be supplied with a 6ft table and a chair, you will need to supply a table cloth. You are welcome to bring with you display stands, however please be aware of other stands and not block them. At the end, please ensure you clear away all your items and take any rubbish with you. Please note: please bring your own food and drink with you or there is a Coop situated next door where you can purchase food and drink.

We cannot offer double stands so we can have space for variety however please let us know if you would be interested in a double stand as we can release spare stands nearer the fair date at an extra charge.

Declaring your items for sale

The amount of stallholders offering similar items will be limited to allow for variety for our visitors and stop lots of competition between stallholders, therefore only items you have declared on the application form or otherwise agreed prior to the event will be acceptable on your stall. We reserve the right to ask you to remove any undeclared items from your stall.

Insurance

Stall holders must hold their own Public Liability Insurance. We will require you to email us a copy of your certificate before you can attend the fairs. We hold the right to refuse entry to any stallholder who cannot provide Public Liability Insurance. No refund will be given on the grounds of the stall holder not having Public Liability Insurance.



Licencing Certification and Compliance

It is assumed upon booking that you hold the necessary licences and certificates relevant to your business. This includes food hygiene and beauty product making licences. It is also expected that all your products comply with regulations.

Booking and Payments

Stall costs: £30 per stall

Once we have received your completed booking form, we will email you with confirmation of your booking if you are successful and an invoice. To ensure we can be fair to everyone, we can only hold your booking for 3 working days from invoice date, after that we work on a first come first served basis so please try and pay your invoice as soon as possible. When making your payment please include your invoice number and your company name if possible.

Cancellations

If an exhibitor is unable to attend, we will do our best to find a replacement for the stall however, if a replacement is not available no refund will be provided. In this instance you are welcome to set the table with your promotional material in your absence. In the event of Mumadora Crafts having to cancel, a full refund will be given.

Advertising

Mumadora Crafts will advertise the fair to as many people as possible. The fairs will be advertised on social media including a paid for targeted advert, via leaflets, our workshops, our website and any other outlet we feel suitable. Stall holders are encouraged to advertise the event themselves, the more we advertise the event together, the more successful the fair can be.

GDPR

Any information you provide us with is only accessible by Mumadora Crafts and will only be used for the purpose of bookings, reminders and anything related to the fairs.

Footfall and issues beyond our control

Mumadora Crafts will make every possible effort to get as many people into all of the fairs but we can clearly not always control this. There is too many variables which are beyond our control such as the weather, other events, sporting events etc. therefore, we will not refund in the event that you feel more people should have been in attendance or if you feel you have not done as well as you thought you should.

