

## **Accident Procedure**

If the hirer has an accident, they must immediately notify Martlet Mobility Services. The hirer should get the names and addresses of everyone involved, including witnesses. The hirer should also make the product secure. and tell the police immediately if anyone is injured or there is a disagreement as to the facts. The hirer must then fill in an insurer's incident report form (which must also be filled in if the product is stolen) and send it to the address given as soon as practically possible. The hirer shall remain liable irrespective of whether he has completed this form.

## **Emergency Breakdown call out**

In the event of a technical problem, we will endeavour to resolve the situation as quickly as reasonably possible.

If the equipment is unable to be repaired a replacement model of similar specification will be offered.

Should the problem be directly attributed to negligence or improper use, you will be liable to a call out and repair charge.

## **Theft**

The hirer will report the theft to the police and provide Martlet Mobility Services with the crime number.

## **Clients Promise**

- Clients will look after the equipment (mobility aid, keys and charging equipment).
- A charge of £15 will be made for lost or damaged keys.
- A charge of up to £100 will be made for lost or damaged charging equipment.
- Clients will protect the equipment against wet weather which may cause damage (Tiller cover supplied)
- Clients will not load the equipment beyond the manufacturer's maximum weight recommendations (23 Stone)
- Clients will not use the equipment or allow it to be used on unsuitable terrain or gradients.
- Clients will not sell, rent or dispose of the equipment or any of its parts.
- Clients will not allow any other person to use the equipment.
- Clients will not use the equipment whilst under the influence of alcohol, drugs or medication likely to affect ability to operate the equipment safely.
- Clients accept liability for any damage to the equipment through improper or careless use, and accept all associated repair or replacement costs up to £1,000.

# HIRE PRICE 2025



## Mobility Scooters & Powerchairs

1 DAY	2 DAYS	3 DAYS	4 DAYS	5 DAYS	6 DAYS	7 DAYS
£25	£40	£50	£55	£65	£75	£85

\*\*Every additional day is charged at £10 per day..

## MANUAL WHEEL CHAIRS AND ROLLATORS

1 DAY	2 DAYS	3 DAYS	4 DAYS	5 DAYS	6 DAYS	7 DAYS
£15	£25	£35	£40	£45	£50	£55

\*\*Every additional day is charged at £5 per day..

Collection & Delivery of the Mobility Aid will be between 08.30 – 10.00 on the morning of the hire starting or ending.